

LGBT Experiences of Health and Social Care Services in Worcestershire

Healthwatch Worcestershire finds out what people think about health and social care services. We use this information to tell those who run the services how they can be improved.

The purpose of this questionnaire is to find out what are the experiences of the LGBT+ community in relation to accessing health and social care services in Worcestershire. Social care services can include:

- Families and children including fostering and adoption
- Support and care for the elderly and people with disabilities

The information gained from this questionnaire will only be used for this purpose. The information you provide is confidential, although we may use anonymised quotes. Your name or any other personal identifying information will not appear in any publications resulting from this survey without your express consent.

We would be grateful if you could complete this survey **only** if you identify as being part of the LGBT+ community in Worcestershire.

However, if you are an ally/relative/carer of someone in the LGBT+ community and have an experience to share, please contact us via the following:

Tel: 01386 565956

Email: suzyjames@healthwatchworcestershire.co.uk

By continuing you agree that you understand the purpose of this survey and consent to the use of the data as indicated above

1: Do you think your GP surgery shows an understanding of you as an LGBT+ person in Worcestershire?

Yes completely Yes to some extent No Don't know

Can you tell us why?

2: Do you think Mental Health Services show an understanding of you as an LGBT+ person in Worcestershire?

Yes completely Yes to some extent No Not sure

Not applicable-I have not accessed this services

Can you tell us why?

3: Do you think Accident and Emergency services show an understanding of you as an LGBT+ person in Worcestershire?

Yes completely Yes to some extent No Not sure

Not applicable - I have not accessed this service

Can you tell us why?

4: Do you think hospital services show an understanding of you as an LGBT+ person in Worcestershire when you have been an inpatient?

Yes completely Yes to some extent No Not sure

Not applicable - I have not accessed this service

5: Do you think Outpatient Services show an understanding of you as an LGBT+ person in Worcestershire?

Yes completely Yes to some extent No Not sure

Not applicable - I have not accessed this service

Can you tell us why?

6: Do you think Sexual Health Services show an understanding of you as an LGBT+ person in Worcestershire?

Yes completely Yes to some extent No Not sure

Not applicable - I have not accessed this service

Can you tell us why?

7: Do you think Social Care Services show an understanding of you as an LGBT+ person in Worcestershire?

Yes completely Yes to some extent No Not sure

Not applicable - I have not accessed this service

Can you tell us why?

8: How comfortable are you as an LGBT+ person discussing your health needs with a healthcare professional?

Very Somewhat Not very Not at all

Can you tell us why?

9: Do you have any experiences you would like to share about any other Health or Social Care Services?

10: Have you experienced negative attitudes related to your sexuality or gender identity when accessing or trying to access services in the last 12 months?

Yes No Not sure

11: If you felt you had experienced negative attitudes in relation to your sexuality or gender identity, would you feel you could talk to somebody about your experience e.g. A friend/relative/professional?

Yes No Not sure

12: If you felt you had experienced negative attitudes in your health and/or social care relating to your sexuality or gender identity, would you know how to report it?

Yes No Not sure

13: If you felt that you had experienced negative attitudes in your health and/or social care relating to your sexuality or gender identity, **would** you report it?

Yes No Not sure

14: Are there any things a service has done really well in relation to LGBT+ awareness, that you think other service providers could learn from?

15: How do you think Health and/or Social Care Services can be improved for LGBT+ people in Worcestershire?

16: Are there any experiences - positive or negative - specifically relating to gender identity that you would like to tell us about?

About You

17: How do you describe your sexuality?

Lesbian Gay Bisexual Asexual Pansexual Rather not say

In some other way
(Please specify)

18: Are you a carer? By this we mean someone who supports a relative, partner or friend who is ill, frail, disabled or has mental ill-health or substance misuse problems and who can't manage without their help?

Yes No

19: Are you recognised as a carer by health and/or social care services?

Yes No

20: Is there any LGBT+ specific support you would like to see to help you in your caring role? e.g. an LGBT+ Carer Group, social activities for LGBT+ carers, LGBT+ specific advice and information sessions?

21: How do you describe your gender identity?

Male Female Trans Male Trans Female Intersex Non binary

22: How old are you?

18-24 25-34 35-44 45-54 65-74 75+

23: Where do you live?

- Worcester City Wyre Forest Redditch
 Wychavon Bromsgrove Malvern Hills

24: Do you consider yourself to have a permanent disability or long term condition?

- Yes No

If yes please select from the following:

- Learning Disability Autism Spectrum Condition Mental Health
 Visual Impairment Physical Disability Hearing Impairment
 Long Term Medical Condition e.g. Diabetes
 Other (please specify)

25: How would you describe your ethnic group?

White

- British Irish Gypsy/Irish Traveller White other_____

Mixed Ethnic Groups

- White & Caribbean White & Black African White & Asian Any other Mixed

Asian/Asian British

- Indian Pakistani Bangladeshi Chinese
 Any other Asian_____

Black/Black British

- Caribbean African Arab/any other group
 Any other black_____