

healthwatch
Worcestershire

QUALITY SUMMIT AND PUBLIC BOARD MEETING



09:30 – 13:00 WEDNESDAY 8TH MAY



healthwatch

Worcestershire

- **FIRE SAFETY**



- **TOILETS**



- **PHONES**



AGENDA

10:00 Quality Summit Begins

10:05 Worcestershire Safeguarding Adults Board's Annual Report 2022/23

10:20 The Care Quality Commission's new 'Single Assessment Framework'

10:40 Improving Engagement with Patients and Carers – a new approach by the Health & Care Trust

11:00 Break

11:15 Introduction to 'Your Say' – group exercise

12:00 Question Time

13:00 Quality Summit Closed – Lunch & Networking



BREAK

Have Your Say...

“Consider how Health and Social Care services could or should improve their communications with patients and service users, carers and the public.”



Meet the Panel

Dr George Henry

ICB Deputy Chief Medical Officer

Mari Gay

Managing Director, NHS Herefordshire & Worcestershire

Stephen Collman

Managing Director, Worcestershire Acute Hospitals NHS Trust

Natalie Willetts

Director of Nursing and Quality, Herefordshire and Worcestershire Health and Care NHS Trust

Alicia Richards

Lead Commissioner - Quality Assurance Compliance & Care Homes, Worcestershire County Council

Adam Johnston

Director - Child Protection and Through Care and Sufficiency, Worcestershire Children's First

SOCIAL LUNCH



**Thank you for taking
the time to join us
today.**

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