

## Healthwatch Worcestershire

### Quality Summit and Public Board Meeting

Wednesday 8 May 2024

0930 - 1300

#### AGENDA

**09:30** Registration opens

**10:00** Quality Summit opened by Martin Gallagher, Interim Chair, Healthwatch Worcestershire

**10:05** Worcestershire Safeguarding Adults Board's Annual Report 2022/23

Bridget Brickley

Board Manager

Worcestershire Safeguarding Adults Board

**10:20** The Care Quality Commission's new 'Single Assessment Framework'

Anna Mathers

Operations Manager

Herefordshire & Worcestershire Team 2

Care Quality Commission

**10:40** Improving Engagement with Patients and Carers - a new approach by The Health & Care Trust

Sue Harris

Director of Strategy and Partnerships

Herefordshire and Worcestershire Health and Care NHS Trust

**11:00** - Break

**11:15** Introduction to 'Your Say' - group exercise to consider how Health and Social Care services could or should improve their communications with patients and service users, carers and the public

Chris Byrne

Director, Healthwatch Worcestershire

**12:00 Question Time**

Chaired by Simon Adams  
Managing Director, Healthwatch Worcestershire

**Panel Members:****Dr George Henry**

ICB Deputy Chief Medical Officer and practicing GP

**Mari Gay**

Managing Director, NHS Herefordshire & Worcestershire

**Stephen Collman**

Managing Director, Worcestershire Acute Hospitals NHS Trust

**Natalie Willetts**

Director of Nursing and Quality, Herefordshire and Worcestershire Health and Care NHS Trust

**Alicia Richards**

Lead Commissioner - Quality Assurance Compliance & Care Homes, Worcestershire County Council

**Adam Johnston**

Director, Child Protection and Through Care and Sufficiency, Worcestershire Children's First

**13:00 Quality Summit Closed by Martin Gallagher****Lunch & Networking**