

Equal Opportunities Monitoring Return

2021-2022

		Quarter 1		Quarter 2		Quarter 3		Quarter 4	
		Information/ Signposting	Surveys	Information/ Signposting	Surveys	Information/ Signposting	Surveys	Information/ Signposting	Surveys
Contact Type	Phone	20		23		27			
	Email	23		25		31			
	Letter	0		1					
	Website	27		48		32			
	HWE	4		3					
	Facebook			18					
	Twitter					1			
	Face to Face	10		11		15			
Age	<18		2			1	85		
	18-24		33		2	2	43		
	25-50	17	79	31	25	30	325		
	51-64	13	21	20	18	12	141		
	65-74	8	10	21	17	9	176		
	>75	2	7	12	22	5	166		
Gender	Male	9	42	31	21	35	384		
	Female	27	107	52	62	25	534		
	In another way						3		
	Non-binary						3		
	Other/Prefer not to say		3		3		5		
Ethnicity	White British	35	82	79	79	57	826		
	White Irish	1	4	1	1		8		
	Any Other White	3	15	2	1	1	28		
	Asian or Asian British- Indian		3				13		
	Asian or Asian British- Pakistani		20	2	1		10		
	Asian or Asian British- Bangladeshi		5				5		
	Any Other Asian						5		
	Black or Black British- Caribbean		11	1			4		
	Black or Black British- African		2				1		
	Any Other Black								
	Mixed- White And Black Caribbean						5		

	Mixed- White And Black African						1		
	Mixed- White And Asian			1			6		
	Any Other Mixed Heritage						4		
	Chinese		1						
	Any Other Ethnic Group						6		
District	Bromsgrove	5	16	5	4	5	106		
	Malvern Hills	2	7	9	5	5	103		
	Redditch	6	62	12	7	12	186		
	Worcester City	6	21	28	49	24	237		
	Wychavon	8	29	18	5	5	109		
	Wyre Forest	6	9	11	13	5	150		
	Other								
Disability	Yes	11	38	30	43	30	365		
	No	28	113	53	39	28	547		
Outcome of Contact	Information provided / HWW Guide	3		3		6			
	Signposted to another organisation	32		51		94			
	Signposted to advocacy	2		1		8			