

Engagement Data

2024-2025

Activity measure	Detail	Q1	Q2	Q3	Q4
1a	Number of people Registered for Information	1045	1058		
1b	Number of members of Reference and Engagement group	100	98		
	Experts by Experience	8	8		
	Organisations	92	90		
1c	Visits to HWW website	1660	1719		
	New	88.3%	92.1%		
	Returning	11.7%	7.9%		
1d	Number of followers on Facebook	714	777		
	Number of followers on Twitter	1154	1132		
3b	Number of contacts with members of the public i.e. attending events	0	0	0	0
4a	Number of consumer enquiries for advice, information and signposting	0	0	0	0
4a	Number of patient experiences received	30	35	0	0

3b Q1 figure amended 26.9.24, previous figure did not include Quality Summit of 8.5.24 / further amended 15.10.24 to incl SJ's records