

Engagement Data

2021-2022

Activity measure	Detail	Q1	Q2	Q3	Q4
1a	Number of people Registered for Information	966	987	987	
1b	Number of members of Reference and Engagement group	109	109	104	
	Experts by Experience	10	10	10	
	Organisations	99	99	94	
1c	Visits to HWW website	4394	2511	2322	
	New	90.4%	85.0%	93.2%	
	Returning	9.6%	15.0%	6.8%	
1d	Number of likes on Facebook	370	435	491	
	Number of followers on Twitter	1116	1118	1130	
3b	Number of contacts with members of the public i.e. attending events	139	228	572	
4a	Number of consumer enquiries for advice, information and signposting	33	47	66	
4a	Number of patient experiences received	51	82	40	