

Engagement Data

2023-2024

Activity measure	Detail	Q1	Q2	Q3	Q4
1a	Number of people Registered for Information	1026	1033	1048	
1b	Number of members of Reference and Engagement group	103	105	103	
	Experts by Experience	10	10	9	
	Organisations	93	95	94	
1c	Visits to HWW website	1756	1331	1527	
	New	88.1%	94.4%	94.6%	
	Returning	11.9%	5.6%	5.4%	
1d	Number of Followers on Facebook	605	617	649	
	Number of followers on Twitter	1157	1157	1154	
3b	Number of contacts with members of the public i.e. attending events	832	1173	441	
4a	Number of consumer enquiries for advice, information and signposting	35	33	29	
4a	Number of patient experiences received	76	32	68	