Healthwatch Service
Risk Register (Open Risks)

Risk no/ category	Description (Causal factor)	Controls already in place / Activity undertaken in the last 3 months to reduce/mitigate the risk	Additional action planned	Date raised/ Risk level changed	Likelihood	Impact	Current Rank	Accountable Officer
1	Council withdraws or further reduces funding for the service.	HWW holds reserves to deal with its contractual finacial obligations in event of this risk occuring.	In event of Council giving notice HWW to engage with Healthwatch England.	1.04.2019	Very low	Extreme	**17 [Medium]**	JR
3	HWW takes'ulra vires' action'as a local healthwatch/public	ISO 9001 accredited governance controls in place. SA appointed Director	Periodic review of risk register. Annual assessment to support ISO 9001 accreditation	1.04.2019	Very low	Critical	**14 [Medium]**	MG
4	Late contractual payment by WCC	Agreed contract terms between HWW and WCC. Monitoring by HWW.	Letter to WCC in advance of payment due date.	1.04.2019	Medium	Critical	**15 [Medium]**	JR
5	Failure of Business Systems. Unable to deliver the service or	IT Maintenance contract in place.	Formalise Business Continuity Arrangements	1.04.2019	Very low	Sunstantial	**6 [Low]**	SA
6	Sustainability due to financial/HR resouce issues as contract end	Cost control	HR recruitment plan	30.10.2019	Low	Substantial	**10[Medium]**	SA