

Public Board Meeting
Thursday 27 January 2022
10am
By tele/video conference

Minutes

Item	Title	Enc	Who
1	Attendance Directors: Simon Adams - Managing Director Martin Gallagher Jo Ringshall - Chair Jane Stanley John Taylor Co-opted Members: Swallows Head and Neck Cancer Support Group represented by Chris Byrne Young Solutions represented by Pete Sugg David Saunders [NB the Co-opted Members attend the Board Meeting as non-voting participants] Also in attendance: Morag Edmondson - Engagement Officer Margaret Reilly - Engagement Officer Louise Handy - Business Manager Apologies: Families In Partnership - Co-opted Member St Pauls Hostel - Co-opted member Sandycroft - Co-opted member	LIIC	JR
2	Declaration of Interests There were no additional declarations of interest		JR
3	Trauma Services and Planned Surgery at Worcestershire Acute Hospitals NHS Trust The Board noted HWW's letter [Enc 4] to Mr Hopkins, the CEO of the Trust following public representation at HWW's Public Board Meeting on 18 November 2021 about the relocation of some trauma services and planned surgery between the Alexandra and Worcester Royal Hospitals.	Enc 4	SA

Mr Hopkins presented a response to the letter in person at the meeting and then answered questions from Board members and the public. In summary:

- CEO confirmed the changes were those that had been publicly consulted on for the review of the Future of Acute Hospital Services in Worcestershire that had been agreed by Worcestershire's Clinical Commissioning Groups in 2017.
- The implementation of the changes had been delayed by Covid 19.
- Implementation of the changes had been necessitated by the need to free up space at the Worcester Royal Hospital and national clinical evidence of the benefits in separating planned and emergency surgery.
- That in hindsight the changes could have been better communicated to some stakeholders and the public before they were made in November 2021.
- CEO summarised changes as:
 - Alexandra Hospital Planned surgery and in patient stays, A&E for minor trauma
 - Worcester Royal Trauma, stroke and heart attack
 - Kidderminster Day case surgery, diagnostic hub, and potentially small joint surgery to give patients a choice of hospital site for such procedures.
- CEO outlined plans to reduce the necessity for patients to access the hospital sites eg video or telephone consultations for outpatients appointments [NB with the proviso that a consultation would always take place in person of the patient requested it], increase in car parking spaces at the Worcester Royal Hospital, and continuing work with the Clinical Commissioning Group to develop patient transport.
- Confirmed the Trust was working to ensure continuity of care for cancer patients travelling to hospitals outside of Worcestershire for treatment, and that transport was not a problem.
- The long-term future of the 'Garden' suite chemotherapy unit that had been transferred temporarily from the Alexandra Hospital to the Kidderminster Hospital because of Covid will be considered at the next Trust Board meeting.

	 The CEO accepted that any permanent change of location would be a significant change in service and will require engagement with the wider public and patients than those who had recently received treatment at the Garden suite. Noted that Urology services will continue to be located at the Alexandra Hospital and urological emergencies, and the small number of urological emergencies will be transferred from the Worcester Royal Hospital to the Alexandra 		
	Hospital when required. Mr Hopkin's presentation and responses were recorded and can be viewed here: https://www.youtube.com/watch?v=DtUvhPJLRY0		
4	Minutes of Public Board Meeting on 18 November 2021 and Matters Arising: The Directors approved the minutes of the Public Board Meeting on 18 November 2021 [Enc 1]. Matters Arising:	Enc 1	JR
	• Service User and Carers Experiences of the Community Assessment [Mental Health] Recovery Service MG reported that Herefordshire and Worcestershire Health & Care Trust had not responded to HWW's request for further information about the Trust's first response to the SW CAR's report. SJ reported that several the issues raised in HWW's request for further information had been responded to in a meeting with the Trust's Chief Nursing Officer, but that other matters including accessibility and the allocation of care co-ordinators had not been adequately responded to. It was noted that the Trust was redesigning the CAR's service into Transforming Community Mental Health. The Board noted this but were still of the view that the issues should be pursued given the views of patients. Action: MG		MG
	• Safeguarding Homeless Adults JT presented HWW's response to Worcestershire Safeguarding Adults Board's [WASB] draft self- neglect and hoarding policy together with the WASB Manager's response [Enc 2], which the Board considered. The Board noted that the WASB Chair and Manager had had been invited to attend HWW's next Public Board Meeting [24.03.2022] and the Directors agreed that any issues arising from the response should be raised at that meeting.	Enc 2	JT

• 'Healthy Minds' service MG reported that he had made enquiries with Herefordshire & Worcestershire Health & Care Trust [HWHCT] about long waits of up to 12 months for adult mental health services as reported by patients to HWW but had been assured that patients were not waiting more than 6 weeks for treatment following assessment. The Board discussed the public perception that patients were being referred by their GPs but not being treated and the representative of a voluntary sector organisation present at the meeting supported this view, citing an example of a patient who had been waiting 512 days. The The Board discussed the potential for the voluntary sector to be commissioned to provide support to patients waiting for services and how effective the Healthy Minds website was in supporting patients. The Directors agreed to make an enquiry with the CEO of HWHCT about waiting times for adult mental health services with an invitation to attend a future Public Board Meeting, and to explore the potential for the commissioning of voluntary sector organisations to provide support to patients awaiting treatment. The Board noted a link to Springfield Mind had been placed on HWW's website. Action: SA • NHS Non-Emergency Transport The Board noted HWW's response [Enc 3] to NHS England's consultation on Non-Emergency Patient Transport had been finalised and submitted to NHS England. • Echocardiograms SA reported that he had made enquiries with Herefordshire and Worcestershire Clinical Commissioning Group's [HWCCG] about the waiting lists for echocardiograms in Worcestershire that had been reported in the media; HWCCG confirmed: • In December 2021 1,886 patients from Worcestershire and Herefordshire were waiting for an echocardiogram at Worcestershire Acute Trust [2264 patients waiting for the procedure at Wye Valley Trust, Hereford]. • Number of issues including Covid, workforce and referral criteria responsible for the back log. • Action plan in place to return to the target of a maximum 6 week wait for the	Enc 3	SA

	 Reviewing all patients on the waiting list Standardising referral criteria, brining that used by hospital doctors into line with that used by GPs. A waiting list initiative. Trialling a centralised service based at Kidderminster Hospital Anticipated that the waiting list will return to less than 200 patients by the end of March 2022. The Directors agreed to monitor the situation until the waiting list returned to the above target. Action: SA 		
5	Business Plan 2021-2023 The Board considered and noted the Business Plan progress report [Enc 5] • Digital Access to Healthcare JR and ME presented HWW's Digital Access to Healthcare report with recommendations [Enc 6], which the Board considered, and Directors approved with the support of the Co-opted Members, delegating responsibility to JR to finalise it for	Enc 5 Enc 6	SA JR
	 Patients' attendance at the Accident & Emergency Departments, Worcestershire's Acute Hospitals. JR and MR presented an interim verbal report together with a written report [Enc 7] of the key messages about patients' attendance at the Accident & Emergency Departments, Worcestershire's Acute Hospitals. The Directors agreed the key messages report for publication. JR reported on progress with the completion of the full report and the Directors agreed to delegate the responsibility to JR to finalise the report so as not to delay its publication. Action: JR 	Enc 7	JR
6	HWW Performance Monitoring Report Q3 [October - December] 2021/2022 SA presented HWW's Performance Monitoring Report Q3 [October to December] 2021/22 which the Board considered and the Directors approved with the support of the Co-opted Members.	Enc 8	SA

7 **AOB** JR Health and Wellbeing Strategy Consultation 2022-The Board noted that Worcestershire's Health and Wellbeing Board had announced a public consultation on a new Health and Wellbeing Strategy for the period 2022-2032. PS drew attention to the length of the consultation which had been reduced from a planned 12 weeks to a shorter period which would mitigate against smaller voluntary sector organisation being able to promote, consider and submit a response through their governance arrangements. SA made similar representation on behalf of JS who had been unable to attend the meeting. The Directors considered PS's representation and agreed to make a representation to the Chair of the Health and Wellbeing Board to extend the consultation period to 12 weeks. Action: SA