

Public Board Meeting

Thursday 25 May 2023

10.00 – 12.00 by tele/video conference

Minutes

Item	Title	Enc	Who
1	<p>Attendance</p> <p>Directors: Jo Ringshall – Chair Jane Stanley John Taylor Martin Gallagher Chris Byrne Simon Adams – Managing Director</p> <p>Co-opted Members: Sandycroft represented by Lee McKenzie St Pauls Hostel represented by Jonathan Sutton</p> <p>[NB the Co-opted Members attend the Board Meeting as non-voting participants]</p> <p>Apologies: Young Solutions – Co-opted Member</p>		JR
2	<p>Declaration of Interests</p> <p>Noted SA's wife left NHS employment on 30 April 2023.</p>		JR
3	<p>The NHS Joint Forward Plan</p> <p>Alison Roberts Associate Director for System Development & Strategy, NHS Herefordshire and Worcestershire briefed HWW's Board on the NHS Joint Forward Plan for Herefordshire & Worcestershire and the progress to date in developing it. See the NHSE guidance at Enc 1 and Ms Roberts' presentation at Enc 1A. View the presentation and subsequent discussion at: https://www.youtube.com/watch?v=T3wTXZCvt0U</p> <p>Plan will be published on 30 June 2023. Actions arising from discussion:</p> <ul style="list-style-type: none"> AR to provide further information about the Point Prevalence Audit referred to in the 	Encs 1 & 1A	SA

	<p>presentation to establish the numbers of patients in the optimal care setting.</p> <ul style="list-style-type: none"> • Further information required about how the 'upstream shift' will be communicated with patients and the public. 		
4	<p>Minutes of Public Board Meeting on 23 March 2023 and Matters Arising:</p> <p>The Directors agreed the draft minutes of the Public Board Meeting on 23 March 2023.</p> <p>Matters Arising:</p> <ul style="list-style-type: none"> • Car parking at Worcestershire Acute Hospitals NHS Trust JR reported that she had raised the issue with the Trust Board at its most recent public meeting and that the Trust Secretary had added it to the Trust's Action Log. HWW will monitor the response at the Trust's Public Board Meetings. A member of the public raised an issue about patient transport to and from the Trust. Agreed to pursue with the Trust in writing with the return of comment on its Quality Account. Action: JR • Worcestershire's Homelessness and Rough Sleeper Strategy 2022-2025 JT provided on Worcestershire Adults Safeguarding Board's oversight of the implementation of the recommendations of the Thematic Review into the Deaths of Rough Sleepers. • Mental Health Services in Worcestershire - Talking Therapies service. SA confirmed that enquiries were continuing with Herefordshire & Worcestershire Health and care Trust about access to the Talking Therapy service. Action: SA • Business Plan 2023-2025 CB reported on the progress in developing HWW Business Plan for 2023-2025. 	Enc 2	<p>JR</p> <p>JR</p> <p>JT</p> <p>SA</p> <p>CB</p>
5	<p>Finding Out About Adult Social Care Services from the NEW Worcestershire County Council Website.</p> <p>The Directors retrospectively approved the report on HWW's 'Mystery Shopping' exercise to find out</p>	Encs 3 & 4	JT

	<p>about Adult Social care services from the new Worcestershire County Council website [Enc 3] and noted its publication.</p> <p>JT presented Worcestershire County Council's written response to the report [Enc 4]. Noted that the project would be continued in HWW's Business Plan for 2023-2025.</p>		
6	<p>Draft Integrated Care Strategy</p> <p>The Directors retrospectively approved HWW's response to the Phase 3 Engagement by Herefordshire & Worcestershire Integrated Care Partnership Assembly on the draft Integrated Care Strategy [Enc 5] and noted its submission.</p>	Enc 5	SA
7	<p>NHSE Quality Accounts 2022-2023</p> <p>The Board considered, and the Directors approved HWW's comment on the Quality Accounts 2022-2023 for the following organisations:</p> <ul style="list-style-type: none"> • Herefordshire & Worcestershire Health and Care NHS Trust • Worcestershire Acute Hospitals NHS Trust • West Midlands Ambulance Service NHS Foundation Trust • Primrose Hospice 	<p>Enc 6</p> <p>Enc 7</p> <p>Enc 8</p> <p>Enc 9</p>	<p>JS</p> <p>SA</p> <p>JR</p> <p>CB/SJ</p>
8	<p>HWW's Performance Monitoring Report for Q3 and Quarter 4 [October to March] 2022-2023</p> <p>SA presented the Performance Monitoring Report for Q3 & Q4 [October to March] 2022-2023 which the Board considered, and the Directors approved.</p>	Enc 10	SA
9	<p>HWW's Annual Conference 2023</p> <p>Noted that HWW's Annual Conference will take place at the Perdiswell Young Peoples Leisure Centre, Worcester on the morning of Friday 30 June; the agenda to include the presentation of HWW's Annual Report 2022-23 and engagement with attendees on the content of HWW's Business Plan 2023-2025.</p>		SA
10	<p>Company Membership Scheme</p> <p>The Board considered and the Directors approved an application by Behind the Smile [member of the Reference & Engagement Group] to join the Company's Membership Scheme.</p>		SA

	Action: SA		
12	Public Participation		JR
13	<p>AOB with leave of the Chair A member of the public present raised an issue about the quality of service provided by the 'Reablement Service' based on recent experience; not integrated with the NHS, no evidence of information sharing and concern about sub-contracting of service.</p> <p>Action: SA</p>		JR
14	<p>Communication from the Chair The Chair formally announced that Jane Stanley had decided to step down as a Director of Healthwatch Worcestershire with effect from 30 June 2023. In thanking Jane the chair highlighted the significant contribution she had made in developing HWW as an organisation and in improving health and social care services for people in Worcestershire.</p>		
	<p>Date of Healthwatch Worcestershire's Public Board Meetings in 2023 Thursday 27 July Thursday 28 September Thursday 30 November [All online unless otherwise notified]</p> <p>Annual Conference – 30 June</p>		