

Public Board Meeting  
 Thursday 16 September 2021  
 1000 - 1200  
 By tele/video conference

**Minutes**

Item	Title	Enc	Who
1	<p><b>Attendance</b></p> <p><b>Directors:</b></p> <ul style="list-style-type: none"> <li>• Simon Adams - Managing Director</li> <li>• Martin Gallagher</li> <li>• Jo Ringshall - Chair</li> <li>• Jane Stanley</li> <li>• John Taylor</li> </ul> <p><b>Co-opted Members</b></p> <ul style="list-style-type: none"> <li>• Families In Partnership represented by Bernadette Louise</li> <li>• St Pauls Hostel represented by Jonathan Sutton</li> </ul> <p><b>Also in attendance:</b></p> <ul style="list-style-type: none"> <li>• Morag Edmondson - Engagement Officer</li> <li>• Louise Handy - Business Manager</li> <li>• Margaret Reilly for agenda item 4 - Engagement Officer</li> </ul> <p><b>Apologies:</b></p> <ul style="list-style-type: none"> <li>• David Saunders - Co-opted Member</li> <li>• Swallows Head and Neck Cancer Support Group - Co-opted member</li> <li>• Young Solutions - Co-opted Member</li> <li>• Sandycroft - Co-opted Member</li> </ul> <p><b>[NB the Co-opted Members attend the Board Meeting as non-voting participants]</b></p>		JR
2	<p><b>Declaration of Interests</b></p> <p>No declarations of interest</p>		JR
3	<p><b>Minutes of Public Board Meeting on 22 July 2021 and Matters Arising:</b></p> <p>The Directors approved the minutes of the Public Board Meeting on 22 July 2021.</p> <p><b>Matters Arising:</b></p> <p><b>1. Service User and Carers Experiences of the Assessment [Mental health] Recovery Service</b></p> <p>MG reported that to date Healthwatch Worcestershire had not received a response to his letter to the Trust commenting on its response to the SWCARS report. The Board agreed to seek a formal response to the letter.</p>	Enc 1	JR  MG

	<p>MG also reported that he was meeting the heads of all the Trust's services that were covered by the report and that Healthwatch Worcestershire had been invited to join the shadow Integrated care Systems Mental health Collaborative Partnership. The Directors agreed that MG should represent Healthwatch Worcestershire on the Collaborative as a non-voting attendee.</p> <p><b>2. Healthwatch Worcestershire's Volunteering Offer</b>  JT reported that the detail of Healthwatch Worcestershire's new Volunteering Offer was being co-produced.</p>		JT
4	<p><b>Presentation - Peoples Experiences of leaving Worcestershire hospitals during Covid-19.</b>  The Directors retrospectively approved the report for publication noting that it had been considered by the Board before publication.  MR presented the report and its recommendations; noted that a 'system' response was being prepared by the Clinical Commissioning Group on behalf of the commissioners and providers of Worcestershire's health and care services.  The board discussed the report and agreed to offer a presentation to the Worcestershire Executive Committee of the Shadow Integrated Care System.  Action: JR ref Worcestershire Executive Committee</p>	Enc 2	JS
5	<p><b>HWW Performance Monitoring Report Q1 [April - June] 2021/22 and Business Plan 2021-2023 Progress report</b>  The Board considered and the Directors approved the Q1 [April - June] 2021/2022 Performance Monitoring report and the 2021/2023 Business Plan progress report.  BL requested more information on the Business Plan activity related to Learning Disability and SEND.  <b>Action: ME to brief BL</b></p>	Enc 3 Enc 4	SA
	<p><b>Date of Healthwatch Worcestershire's next Public Board Meeting:</b>  Thursday 18 November 2021</p>		