

## **APPENDIX ONE - GOING TO THE DENTIST IN WORCESTERSHIRE SURVEY & RESPONDENT NUMBERS**

**Total Number of Respondents = 576**

Numbers of respondents are shown in brackets (n) at the end of each question

### **Visiting the dentist**

1. Do you have any children Under 18? (480)
2. How often do they visit the dentist? (215)  
At least once a year, every now & again, only when I think there is a problem, never, I don't have any children
3. What would you say is the main reason your child / children don't visit a dentist more regularly? (If less than once a year) (52)  
Concerned about the cost/can't afford to, hard to get an appointment at my dentist, not important/unnecessary, don't like going / scared of going, face barriers due to disability/health condition, cant find an NHS dentist locally, other
4. How old is your child / children? (198)
5. How frequently do you visit a dentist for yourself - options as Q2? (560)
6. What would you say is the main reason you don't visit a dentist more regularly? (If less than once a year) options as Q3 (130)
7. What type of dentist do you use for yourself or your family? (536)  
Private, NHS/combination of NHS & private services, don't know, never visit the dentist

### **Charging for Dental Services**

1. Thinking about your last visit to the dentist for yourself or your family: I was eligible for free treatment under the NHS; I paid some charges under the NHS; I paid a combination of NHS & Private Fees; I paid private fees for treatment; Not sure (530)
2. Do you feel confident that you know which dental treatments are available on the NHS and which treatments you have to pay privately for? (445)  
Fully confident, mostly confident, more or less confident, not really confident, not confident at all, don't know
3. When you last visited an NHS dentist, how much were you helped to understand whether you had to pay NHS charges or not? (431)  
Helped enough, helped a bit but not enough, not helped at all but I needed help, I didn't need help, don't know

### **Your experience at the Dentist**

1. Did the dentist explain the risks and benefits of any treatment or action needed in a way that you could understand? (535)  
Yes completely, Yes to some extent, No, I did not need an explanation, no treatment or action was needed
2. Did you feel sufficiently involved in the decisions about your care? (521)  
Yes sufficiently involved, somewhat involved, not sufficiently involved
3. Did you have confidence and trust in your dentist? (534)  
Yes definitely, Yes to some extent, No
4. Why do you feel this way (273)

5. Overall how would you rate the TREATMENT you received (530)  
Very good, good, neither good nor poor, poor, very poor
6. If you needed to would you know how to make a complaint about your dentist? (515)  
Yes, No

### **Out of hours emergency**

1. What is the main place you would look for information if you do not have a dentist and needed emergency dental treatment or if you do have a dentist but had a dental emergency at the weekend? (534)  
Own dentist, NHS 111, NHS Choices, Another website, local source, phone Dental Access Centre, seen at Dental Access Centre, don't know, other
2. Do you have anything else you'd like us to know about your experience of dentistry in Worcestershire? (412)

### **About You**

1. Please tell us which dentist you normally visit & which area it is in (477)
2. Please tell us which District you live in (549)
3. Please tell us your gender (538)
4. Please tell us the age range you are in (553)
5. Please indicate your ethnicity (551)