

Public Board Meeting  
 Thursday 27 January 2022  
 1000 - 1200  
 By tele/video conference  
 Join Zoom Meeting

<https://us02web.zoom.us/j/87187031148>

Agenda v2

Item	Title	Enc	Who
1	<b>Attendance</b> [NB the Co-opted Members attend the Board Meeting as non-voting participants]		JR
2	<b>Declaration of Interests</b>		JR
3	<p><b>Minutes of Public Board Meeting on 18 November 2021 and Matters Arising:</b>            To approve the draft minutes of the Public Board Meeting on 18 November 2021.  <b>Matters Arising:</b></p> <ul style="list-style-type: none"> <li>• <b>Service User and Carers Experiences of the Community Assessment [Mental Health] Recovery Service</b>            To note that Herefordshire and Worcestershire Health &amp; Care Trust has not responded to HWW's request for further information about the Trust's first response to the SW CAR's report and to consider any further action required.</li> <li>• <b>Safeguarding Homeless Adults</b>            To note HWW's response to Worcestershire Safeguarding Adults Board's draft self-neglect policy and to consider WASB Manager's response.</li> <li>• <b>'Healthy Minds' service</b>            Verbal report on the Healthy Minds service and any waiting list, and to note link to Springfield Mind placed on HWW website.</li> <li>• <b>NHS Non-Emergency Transport</b>            To note that HWW's response was finalised and submitted to NHS England</li> <li>• <b>Echocardiograms</b>            To consider Herefordshire and Worcestershire Clinical Commissioning Group's response to HWW's enquiries into the waiting lists for echocardiograms. Verbal report from SA.</li> </ul>	<p>Enc 1</p> <p>Enc 2</p> <p>Enc 3</p>	<p>JR</p> <p>MG</p> <p>JT</p> <p>MG</p> <p>SA</p> <p>SA</p>

4	<p><b>Trauma Services and Planned Surgery at Worcestershire Acute Hospitals NHS Trust</b>  To note HWW's letter to the CEO of the Trust following public representation at HWW's Public Board meeting on 18 November 2021 about the relocation of some trauma services and planned surgery between the Alexandra and Worcester Royal Hospitals.  The CEO, Matthew Hopkins, will attend to respond to the issues raised in the letter.</p>	Enc 4	SA
5	<p><b>Business Plan 2021-2023</b>  To consider and note the Business Plan progress report</p> <ul style="list-style-type: none"> <li>• <b>Digital Access to Healthcare</b>  To consider and approve the report of peoples' experiences of Digital Access to Healthcare.</li> <li>• <b>Patients' attendance at the Accident &amp; Emergency Departments, Worcestershire's Acute Hospitals.</b>  To consider and agree key messages about patients' attendance at the Accident &amp; Emergency Departments, Worcestershire's Acute Hospitals.</li> </ul>	Enc 5  Enc 6  Enc 7	SA  JR  JR
6	<p><b>HWW Performance Monitoring Report Q3 [October - December] 2021/2022</b>  To consider and approve the performance monitoring report.</p>	Enc 8	SA
7	<p><b>Public Participation</b></p>		JR
8	<p><b>AOB with leave of the Chair</b></p>		JR
	<p><b>Date of Healthwatch Worcestershire's next Public Board Meeting:</b>  24 March 2022 by video/tele conference</p>		